

RTS Transit Center Public Design Review Workshop  
September 15, 2010

**COMMENTS:**

**ACCESS:**

- Accessibility issues, parking lot, terminal, ADA compliant.
- Concern with accessibility during construction with closed sidewalks.
- Angle that the buses are pulled in, will the ramp be able to be deployed for boarding?
- Signs for visually impaired customers. Size, contrast color.
- Automated announcing for hearing impaired customers.
- Alert system to notify passengers where their bus will be.
- Alert system needs to be audible for visually impaired.
- Need to be accessible for disabled community.

**BIKES:**

- Bike rack (secure). Could be outside near security office.
- Overhang to protect bikes on racks from rain. Doesn't need to be completely enclosed.
- Display on how to use bike racks and displays for tourists to surrounding areas
- Bikes and facilities for bikes.

**BUS OPERATIONS:**

- Dedicated bus, bike and auto lanes on St. Paul and Clinton should be clearly marked.
- What is the timeframe to drive a bus two times around block?
- If buses are backing up inside the station how are they going to see to back out?
- Combine Amtrak, Greyhound and RTS in one location.
- Traffic issues are still live issues.
- Will Clinton and St. Paul stay one way?
- Stacking peak traffic movements.
- There should be shuttles to Amtrak, high speed, Trailways and Greyhound – Especially for disability community.
- Will Broad Street Station relocate to this area?
- Instead of Mortimer St. why not locate at train station?

- Designers and planners should consider a budget for BRT (Bus Rapid Transit).
- Would hate to see BRT locked out of this design.
- Extend Stone Street to Mortimer Street.
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**DESIGN LAYOUT:**

- Fit well with other architecture in the area.
- Dollars in budget for art. Integrate art into the building.
- Would like to see dining/retail space included. Maybe a second floor concourse.
- Design needs to be comfortable, climate controlled and safe.
- Plan is inside out. People need to be on the edges and buses in the middle.
  - Get rid of island in between buses.
- Angle for the buses backing up is an issue.
- Keep the building looking historic.
- Lots of glass mixed with brick.
- Well heated, well maintained.
- Skylights. Facility needs to be well lit.
- Nice landscaping.
- Arches.
- Red brick.
- Windows on Mortimer Street side.
- Planters.
- Decorative seating.
- Plants/trees inside.
- Food vendors.
- Restaurants.
- Reflect historic structures that surround it.
- Shelter for Mortimer Street waiting area.
- High ceilings, well lit, maximize natural light, bright at night as well.
- Architectural - use Stern Building as example.
- Brick walkway for the platforms similar to old train stations.
- Elevated roof over platform with glass sides.

- Are there concessions inside the terminal?
- Interested in art budget for the project. Include blank slabs outside of building for a graffiti art project.
- Interest in a pyramid type structure built that would have residential, business, and an elevated light rail system.

### **ENVIRONMENTAL**

- Environmental impact on the environment in the area - more concentrations with buses stationed at Mortimer Street
- Concerned about exhaust affecting air quality.
- Ventilation inside terminal?
- Air quality concerns?

### **LEED:**

- Lighting assessment (flourescent) vs. natural lighting.
- Heating/ventilation issues (minimum) LEED Platinum rating.
- Need roof top garden and skylights.
- Green building practices - roof greenery/rainwater collection.
- LEED certification.
- Green space where available.
- Green roof.

### **MISCELLANEOUS:**

- Great for RTS.
- Not spending extra money.
- Looks like it will all work very well.
- Very pleased with the design.

### **PARKING:**

- Concern about parking for customers using the terminal.
- Advantage to have Mortimer garage remain for parking.
- Parking an issue - any surface parking?

**SAFETY:**

- Concern about shutdown of operations if incident occurs.
- How do pedestrians cross over Clinton and St. Paul to get into the terminal?
- Any resolution to issues with students at this location?
- Addressing any safety issues and the negative perception of downtown?
- Security issues, how will they be managed?
- Glass opens building, aides in security, can see inside.
- Safety is the biggest concern.
- Concerned with people just hanging out.
- Very concerned about public safety of customers especially with student behavior.
- Concern with safety of entrances.

**WAYFINDING:**

- Need wayfinding signs for best bike and pedestrian routes from the station to Downtown, High Falls, etc...
- Make good routes if needed (see GRATS brochure pdf).
- Tie into the downtown pedestrian skywalk.
- Next bus technology signage.
- Tie pedestrian walkway from Sibley through Mortimer Street Garage over Mortimer Street to the bus station.